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INNO SOURCE: PUTTING PASSION TO WORK

Your contact center agents are on the front lines every day, representing your brand to the world. For this reason, Fortune 500 companies have partnered with InnoSource to find outstanding talent for entry level, high volume, professional contact center positions. Over the last 25 years, we have refined our recruiting, screening and quantitative assessment processes to attract the best candidates in the market.

We secure talent for contact centers in a variety of industries, including many nationally-known fortune 500 companies. We staff positions in customer service, collections, claims, technology support and more.

"InnoSource takes care of all details in recruiting, screening, interviewing and selecting candidates. Very responsive when situations arise. This allows us to focus on our business and process improvements knowing we have a team from InnoSource taking care of our staffing needs." - Managing Director, Fortune 500 Company

Our Focus:

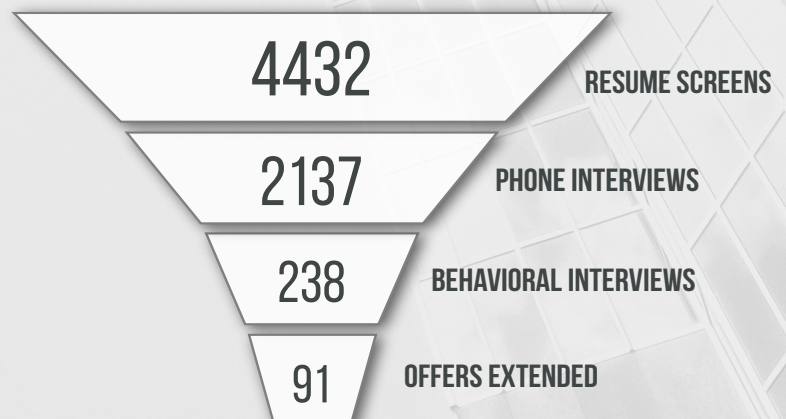
We provide the talent you need to improve operational efficiency, enhance customer experience, and increase financial gains.

Attracting Talent:

Our top-grade benefits package (medical, dental, term life insurance, 401k match, tuition reimbursement) attracts talent from the employed workforce and allows them to pursue a career through InnoSource, with the potential to join our client as a long-term employee.

Customized Recruitment Process:

Unlike traditional staffing firms, we customize our recruitment process for each client. We begin by evaluating the client's needs, workplace culture, and core attributes of their top performers. We then adjust our recruiting, screening, and interviewing techniques to find the best candidates.



Industry Leaders:

InnoSource has a history of leadership. We've been in the talent acquisition industry for nearly three decades, have accepted no venture capital investment, and have no debt. Headquartered in Columbus, Ohio, we have regional offices and a North American service area.

InnoSource is headquartered in Columbus, Ohio with regional offices servicing all of North America.

Proven Results:

FILL RATIO	98.5%
CONVERSIONS	79%
TIME-TO-FILL	5 -10 DAYS



Convenient Pricing Model:

We provide a no-obligation financial analysis, and will customize a solution to fit your needs. Unlike most RPO or Direct Placement models, our pricing model typically costs less than if recruitment was handled internally.

Empower Your Company:

Rescue your Operations Managers from the hassle of non-stop interviews and new-hire employment issues. Empower yourself to focus on the business. We will provide the talent that enhances customer experience and ultimately improves financial results.

“InnoSource has done an amazing job with helping me find a job and communicating with me when I have questions. Great company. I will recommend to all those who need a job!” - Customer Service Associate

High-quality associates are vital to your success. Allow InnoSource to meet your needs for front-line talent. We understand your business and we put passion to work.

